

Management Essentials (Module 1)

Great managers are critical to the success of every business, yet many individuals find themselves managing people with little or no formal development to help with this challenging role. The behaviours of leaders and managers directly affect the 'employee experience' which has been proven to correlate with business results and profitability. It has also been shown that the number one reason for people to leave organisations is down to their relationship with their line manager. In short, management is the most important role to get right in any organisation!

Aim

This programme is the first in a series of 3 best practice training modules that can be attended separately or as part of a programme to enable those who manage people to deliver high performance and achieve job satisfaction. This module focuses on Best practice management principles, including role clarity, setting objectives, reviewing performance and preventing underperformance using a best practice performance management cycle.

Target Group

New, potential & established managers who want to learn the most up to date best practice in management and leadership and learn how to apply these skills and behaviours.

Times

9.30 – 5.00pm

Course Content

By the end of the course delegates will:

- Understand what constitutes best practice management
- Appreciate their role in fostering a positive employee experience and how this effects business results
- Be familiar with the annual performance management cycle
- Know how to set SMART performance objectives to deliver high performance
- Understand how to review performance in order to sustain high performance and avoid performance issues and disciplinarys

Training Methods

Lots of input on best practice from an experienced business leader, senior manager and trainer with group discussion, examples and exercises to enable maximum transfer of learning back to the workplace

Prices are inclusive all materials (certificates and handouts), lunches and refreshments.

Advance Change
organisational development consultancy

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