

Working in Partnership with Family & Carers – Good Practice

Aim

A one day training session to provide staff with skills and information in identifying carers, meeting their needs and working in partnership with them.

Target Group

Staff members of any grade delivering services to both people who require care and carers.

Time

10.00 am - 4.30 pm.

Course Content

- Identifying carers
- The impact of being a carer
- Assessing carers' needs and services to meet those needs – how local authorities can support family carers
- Carers rights in paid employment and equal opportunities
- The special needs of young carers
- The relationship between family carers and professional staff – good practice

Training Methods

Variety of pair and small group work; general discussions; quizzes; case studies; videos; role-plays; and a limited amount of lecturing.

Prices are inclusive all materials (certificates and handouts), lunches and refreshments.